



DG & Lithium Policy (UAE)

APPLIES TO
UDB Logistics FZCO (DIEZ)

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v1.0

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OWNER
Dangerous Goods (DG Manager)

GOVERNING LAW
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A. Scope

Dangerous Goods (DG) are accepted only by prior arrangement and subject to applicable regulations and carrier acceptance. This policy applies to air freight services coordinated by UDB Logistics FZCO (DIEZ).

UDB regularly accepts and coordinates the following DG streams (subject to compliance and carrier approval):

- ELI/ELM lithium battery shipments under Section II; and
- regulated fragrances / perfumes, typically classified as UN 1266 (Class 3) and/or ID 8000 (Class 9) depending on product description, packaging, and carrier requirements.

All other DG classes are handled on request and may be arranged via GCAA-certified partners, subject to carrier approval.

B. Acceptance policy

- DG acceptance is subject to airline/carrier approval and applicable regulations (e.g., IATA DGR and UAE rules).
- Shipments must be correctly documented, packaged, marked, and labeled to be accepted.
- UDB may request additional information or refuse DG shipments if compliance concerns arise.

C. Lithium batteries

- Lithium-ion and lithium-metal batteries are accepted only when fully compliant with applicable transport regulations and carrier rules.
- Damaged, defective, recalled, or prototype batteries may be refused without prior written approval.

D. Regulated fragrances / perfumes (DG)

- Regulated fragrances/perfumes may be classified as DG (e.g., UN 1266, Class 3 and/or ID 8000, Class 9) depending on product description, packing, net quantity limits, and carrier acceptance.
- Acceptance requires compliant packaging, marking/labels, and documentation (including SDS/MSDS where required) and may be subject to carrier/operator restrictions.

E. Shipper responsibilities



- Correct classification, packing, marking, labeling, and documentation are the shipper's responsibility unless UDB agrees in writing to provide these services.
- Provide UN number, packing instruction (PI), net quantity, SDS/MSDS where required, and battery test summary (UN38.3) when applicable, and any consumer commodity / ID 8000 documentation where applicable.

F. UDB responsibilities

- Coordinate DG acceptance with carriers and handling partners.
- Review documentation completeness as a service gate (not a certification of shipper classification).
- Provide handling instructions to partners when agreed.

G. Refusal or suspension

UDB may refuse, suspend, or terminate DG shipments if compliance concerns arise or required information is incomplete.

H. Supporting SOP

Supporting procedure (SOP): [DG SOP \(2026\)](#) (published in the Legal & Compliance Hub).