

Approved Supplier List (UAE) — Public Summary

APPLIES TO
UDB Logistics FZCO (DIEZ)

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1. Purpose

This document provides a high-level public summary of UDB’s approved supplier coverage by category. It does not disclose supplier identities and is intended to support customer due diligence.

2. What this list is (and is not)

- This is a coverage summary (“available / not available”) by supplier type.
- Supplier names, commercial terms, and routing details are confidential and are not disclosed unless required by law or expressly agreed in writing.
- “Available” means UDB maintains one or more approved suppliers in that category, subject to operational feasibility, capacity, and compliance checks for the specific shipment.
- This summary does not guarantee availability for every lane, date, commodity, or authority requirement.

3. Approved supplier coverage (summary)

Category	Available (Yes/No/Case-by-case)	Notes (high-level)
Airlines / GSA / carrier counterparty interfaces	Yes	Subject to route and space availability.
Ground handling / terminal (UAE)	Yes	Subject to terminal rules and access controls.
Trucking (DXB / DWC freezones, local)	Yes	Vehicle type and timing subject to availability.
Inter-airport transfer trucking (DWC ↔ DXB)	Yes	Subject to cut-offs and security procedures.
Warehousing (DXB / DWC)	Yes	UDB-managed and/or approved partners (as applicable).

Category	Available (Yes/No/Case-by-case)	Notes (high-level)
DG support partners (GCAA-certified, where required)	Yes	DG acceptance subject to IATA/carrier approval.
Lithium battery handling support (ELI/ELM, Section II where applicable)	Yes	Subject to documentation and compliance.
Screening / security support services	Yes	Subject to authority/terminal requirements.
Customs interface support (export/import where applicable)	Yes	Subject to authority procedures and customer docs.
Trade compliance screening resources	Yes	Sanctions/export control screening applies.
Temperature-controlled solutions	Case-by-case	Availability depends on lane, airline, packaging, and equipment.
High-value security support (seals/tamper-evidence, controlled handling)	Yes	Subject to feasibility and security restrictions.

4. Tiering and high-value handling

For high-value or protected shipments, UDB applies enhanced controls under its High-Value Security SOP (UAE) and may require approved suppliers suitable for higher-risk tiers (HV-2/HV-3), subject to feasibility.

5. Updates

UDB may update this document from time to time. The latest version is published in the Legal & Compliance Hub.